

Date: Wednesday, 21st June 2023
Our Ref: MB/CM FOI 5762

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Re: Freedom of Information Request FOI 5762

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 30th May 2023.

Your request was as follows:

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

- Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,
 - o Who is the current provider?
 - o Is it contracted? If so, when does their contract end?
 - o Which OEM do you use?
 - o How many laptops and desktops are there in your estate?
 - o How many users do you have?
 - o Who is the named person and their role in your organisation in charge of procurement for IT?
 - o What is your buying/refresh cycle?
 - o What is your annual spend on IT hardware such as laptops/desktops?
 - o How would you rate their service delivery on a scale of 1-10?

I can confirm that the Walton Centre NHS Foundation Trust have multiple suppliers of IT hardware.

- o Who is the current provider? - Various hardware suppliers used
- o Is it contracted? If so, when does their contract end? - No
- o Which OEM do you use? - HP / Dell
- o How many laptops and desktops are there in your estate? - 659 Laptops and 770 Desktops.
- o How many users do you have? - Approx 1,500
- o Who is the named person and their role in your organisation in charge of procurement for IT? - Chief Digital Information Officer
- o What is your buying/refresh cycle? - Approx 5-8 years
- o What is your annual spend on IT hardware such as laptops/desktops? - FY 22/23 £7895.72
- o How would you rate their service delivery on a scale of 1-10? - N/A no contract.

- Do you have an internal IT Department?



o How many members does this department have?

Yes the WCFT does have an internal IT department.

How many members does this department have? - 27

• Do you outsource any IT managed services? If so, who to?

o How long is this contract?

o How would you rate their service delivery on a scale of 1-10?

Do you outsource any IT managed services? If so, who to? Yes - Network Support & Maintenance - North PB

o How long is this contract? - 12 months

o How would you rate their service delivery on a scale of 1-10? - 9

• Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?

The WCFT uses the CCS Framework RM3808.

Please see our response above in blue.

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 5762 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted by:

Post: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Online: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/>

Telephone: 0303 123 1113

Yours sincerely



Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information